

Accessible In Person Voting Voting

<https://www.elections.on.ca/en/voting-in-ontario/accessible-voting.html>

Accessible formats, communication supports, questions and feedback:

Should you require assistance with our website, or want to provide general feedback, please contact us in one of the following ways:

- Email: info@elections.on.ca
- Phone: [1-888-668-8683](tel:1-888-668-8683)
- TTY: 1-888-292-2312
- Fax: 1-866-714-2809
- Mail: Elections Ontario, 51 Rolark Drive, Toronto, Ontario, M1R 3B1
- In person at 51 Rolark Drive, Toronto

All questions and feedback will be processed within 24 hours.

Election officials are trained in accessible customer service to show respect for persons with disabilities by allowing them to make their own choices in accessing the tools and services required to successfully navigate through the voting process in the same or similar way as all voters.

- Curbside voting where the ballot is brought outside the voting location by an election official. To request curbside voting, please contact your [returning office](#).

- Support persons to assist the voter with communication, mobility, personal care for medical needs and/or accessing goods, services or facilities.
- Guide dogs or service animals under the constant care and control of the voter.
- Mobile phones and/or devices voters use as an accessibility tool.
- Magnifiers and ballot templates with braille numbering and cut outs for voter use.

American Sign Language (ASL) and Langues des Signes Québécoise (LSQ) Interpreters and Intervenors are booked by the voter and billed directly to us.

- ASL and LSQ Interpreters booked and billed through Canadian Hearing Services (CHS).
- ASL and LSQ Intervenors booked and billed through CHS in Northern Ontario and CNIB DeafBlind Community Services in Western and Eastern Ontario and the Greater Toronto Area.
- Canadian Hearing Services – Interpreting and Translation Services
 - Phone: 1.866.518.0000
 - TTY: 1.877.215.9530
 - Email: interpreting@chs.ca
- CNIB DeafBlind Community Services
 - Phone: 613.563.4021 ext. 5016

- Email: jessica.white@deafblindservices.ca

Braille requests

Requests for braille voter information cards must be received by May 25 and for braille Notice to Voters by May 29.

You can request these braille items by:

- Email: info@elections.on.ca
- Phone: [1-888-668-8683](tel:1-888-668-8683)

Voters can use Assistive Voting Technology from the first day of advance voting until 6 PM (Eastern Time) the day before election day on June 2, or by appointment on election day. Walk-in requests to use the technology will be accommodated, where possible.

Voters can choose between three controller options to make their selection:

- Audio tactile interface: the controller has audio directions, and features large raised buttons, bright colours and braille inscriptions.
- Paddles: the paddles can be pressed using hands, feet, or elbows to vote.
- Sip and puff technology: the device allows voters to mark their ballot by "sipping" (inhaling) or "puffing" (exhaling) into a straw.

Returning office and voting location information is available through Voter Information Service for election day on June 2. If your voting location isn't meeting your needs you can transfer to a more accessible voting location. The request must be made before election day on June 2 at your local returning office.